



Dear Sunnyside Meats customers,

In an effort to continue to provide the best service to our community, we are implementing several new policies, effective August 1st, 2024.

1. Deposits are now required to schedule all appointments. The deposit is non-refundable, unless the appointment is cancelled 30 days prior to the scheduled date. The deposit is equal to the harvest fee per head on hogs (\$105.00 for NFS, and \$110.00 for USDA) and beef (\$125.00 for NFS, \$135.00 for USDA). Sheep and Goats will have a smaller deposit due to their cost for processing being a flat fee (\$50.00 per head for NFS, \$55.00 per head for USDA) This deposit will then be applied to the final invoice total. Deposits must be received within 5 days of the day that the appointment was put on the schedule. When scheduling for many future dates at a time, we must receive the deposit 30 days before the scheduled appointment. If we do not, the date will be offered to others. Please see the attachment for the accompanying documentation.
  - If a producer is scheduled to bring in 3 animals and pays the deposit, but then they end up only bringing 1 animal (without notifying us 30 days in advance) then the deposit paid for two of the animals will be non-refundable.
  - Harvest appointments are not transferable to other people. We have a wait list and when a producer gives their harvest date to their neighbor or friend, then it is not equitable for the people on the waitlist.
  - If a producer notifies us at least 30 days prior to the appointment that they need to cancel it or reduce the number of animals they are bringing, then the deposit will be refunded in full.
  - Deposits will be required for **all** appointments, even those that were previously scheduled in the years or months prior to the appointment. If you do not pay your deposit, you will risk losing the appointment. We will reach out to you to collect the deposit. Alternately, you can call us to pay your deposit over the phone, mail a check, bring in cash to the office, or request a QuickBooks invoice to pay via ACH.
2. Storage fees will begin after the first 7 business days from the day that a customer has been notified that their order is ready to pick up. Pricing for storage is \$50/day per order. An order is equivalent to one cut sheet. If the producer brings 5 beef with 10 cut sheets; that is considered 10 orders. After 30 days, the product will be considered abandoned and will be disposed of. Please note that the producers are responsible for their customers.
3. Cutting instructions are now required when the animal is dropped off for harvest. If you have customers that have purchased your animals, then it is your responsibility to contact your customers to get their cut sheets. Cut sheets can be submitted online, via email, over the phone, or through Farmshare.

We appreciate your business and look forward to serving you for many more years.

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Prices last updated 01/07/2026